

OUR VISION

Quality Service with Pride and Care

OUR MISSION

To faithfully execute and perform our duties incumbent on us and all other duties as required in relation to internal security, disaster management and public order.

OUR FOCUS

To serve, help and protect the community.

OUR VALUES

Professionalism: We strive to meet the needs and demands of our people.

Respect: We exhibit tolerance and sensitivity to the people we serve.

Integrity: We believe it is the basis for community trust.

Dignity: We value human life and dignity as guaranteed by our Constitution.

Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS

- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Contacting Special Mobile Force (SMF)

SMF Headquarters
Tel:- 6011300- ext 1415/16,1471

Chief Clerk Office
Tel :- 686-8295
Fax :- 686-3048
E-Mail:- smf@govmu.org

SMF OPS Room
Tel:- 686-6305 - 08
Fax:-686-6309

SMF Tel Exchange
Tel:- 601-1300 (60 Lines)

Police Dog
Tel:- 696-1577
Fax :- 696-5687

Police Band
Tel:- 696-8776
Fax:- 686-9637

SMF Terre Rouge
Tel:- 831-2320
Fax :- 831-2321

SSRIA
Tel:- 637-3548
Fax :- 637-3834

Action Plan

2015 - 2016



Quality Service with Pride and Care



Foreword

I have the pleasure to present the Special Mobile Force (SMF) Action Plan 2015-2016 to meet the five objectives of the Mauritius Police Force in terms of Improving Quality of Life, Enhancing Service delivery, Increasing speed of intervention, Honing investigation techniques & detection skills and Combating trafficking & use of illegal drugs.

The SMF is the only para-military branch of the Mauritius Police Force and has as its main and core objectives the following:-

- (a) Ensure the internal security of the country.
- (b) Defend mainland Mauritius, Rodrigues and Outer Islands against external aggressions.
- (c) Counter terrorist threats.
- (d) Guard and protect vital installations against act of sabotage.
- (e) Investigate bomb blast/neutralise Improvised Explosive Devices (IEDs).
- (f) Manage Chemical, Biological, Radiological and Nuclear (CBRN) emergencies.
- (g) Carry out public order policing.
- (h) Manage industrial disputes.
- (i) Provide support in disaster management (natural and multi-hazardous industrial disasters).
- (k) Undertake search and rescue missions.

However, in view of the changing security environment and its impact on the para-military roles of the SMF, there is a need to rationalise the employment of the SMF with an increased emphasis in a civil role. Hence over the recent years, the roles of the SMF have been more geared towards supporting the concerned authorities inter alia, in maintaining civil order, managing disasters, assisting in search and rescue, assisting in communicable disease control and helping in civic education, thereby meeting public hopes and aspirations.

Moreover, due to climatic change at global level and Mauritius being exposed to a fairly high degree of risks as a small island developing state, the Government has set up the National Emergency Operation Command at the National Disaster Risk Reduction and Management Centre as part of our national disaster response plan and is placed under the authority of the Police.

On the other hand, in our endeavour towards upgrading quality management, Quality Management System under the MS ISO 9001:2008 has been introduced and as a first successful step, the SMF Centralised Training Wing has been ISO certified since Aug 2014.

We commit ourselves to perform our duties in accordance with the Force Priorities, our Annual Training Directives and SMF Standing Operating Procedures (SOPs), mindful of Human Rights, Rule of Law and Code of Ethics for Police Officers.

Without jeopardising our operational preparedness for the abovementioned roles and responsibilities and inspite of time and resource constraints, the SMF will endeavour hard to support Police Divisions in their fight against larcenies and other offences as well as drug cases.

Ag. Commanding Officer
SMF

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Activities:

- * *Provide 35hrs policing duties a week in support to Divisions in the fight against crime.*
- * *Carry out at least 48 music sessions delivered by Police Band for the benefit of youngsters.*



Objective 2: Enhancing Service Delivery

Activities:

- * *Increase the number of meetings with stakeholders in recreational activities (Special vacancies, Royal raid, etc...).*



Objective 3: Increasing Speed of Intervention

Activities:

- * *Ensure that 15 mins Notice To Move (NTM) is complied with in at least 90% of SAR Operations.*
- * *PVTU to carry out at least, two vehicle inspections Division/Branch-wise.*
- * *The Police Dogs Unit to attend to, at least 90% Requests/Calls within 15 mins.*

- * *Conduct a minimum number of simulation exercises to improve our level of preparedness in the following areas:*

- ◆ *Security and guarding of vital installations (32 exercises).*
- ◆ *Maintien d'ordre (15 exercises).*
- ◆ *Disaster management (20 exercises).*



Objective 4: Honing Investigation Techniques & Detection Skills

Activities:

- * *Ensure that established procedures are followed in at least 90% of search for Improvised Explosive Devices.*



Objective 5: Combating Trafficking & Use of Illegal Drugs

Activities:

- * *To increase the number of SMF exercises in regions prone to Cannabis cultivation by 10%.*

