CONTACTING NATIONAL COAST GUARD (NCG)

Quality Service with Pride and Care

OUR VISION
Quality Service with Pride and Care

OUR MISSION
We seek to provide comprehensive maritime safety and security in the Maritime Zones of the Republic of Mauritius by harnessing the full capability of our assets on sea, land and in air and by realizing the potential of our well-trained personnel through judicious utilization of resources available to us for sustenance maintenance and growth, thereby ensuring safer LIZ.

OUR FOCUS
To serve, help and protect the community.

OUR VALUES
Professionalism: We strive to meet the needs and demands of our people.
Respect: We exhibit tolerance and sensitivity to the people we serve.
Integrity: We believe it is the basis for community trust.
Dignity: We value human life and dignity as guaranteed by our Constitution.
Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS
- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Action Plan
2015 - 2016

Quality Service with Pride and Care
Foreword

I am pleased to present the Action Plan 2015 – 2016 for the National Coast Guard (NCG). This Action Plan is principally based on newer challenges and opportunities, in line with the strategic objectives of the MPF. With emphasis on the ‘Blue Ocean Economy’ the responsibility of the NCG to provide safety and security at sea is set to increase many-folds. The coastline and the maritime assets both in public and private domains have seen an increase every year. The NCG has a well laid down plan to cater for the growing needs of Maritime security and safety. In addition to the Strategic Directions 2015 - 2018, the NCG is in the process of expansion inter alia its infrastructure and asset acquisition. Project Trident is an integrated development project for the National Coast Guard (NCG) at Fort William to cater for appropriate infrastructure and facilities for the future. This would involve the construction of a new NCG Headquarters at Fort William, upgrading of repair facilities for the NCG vessels and construction of a dry docking facility with flotilla support services. The induction of the Offshore Patrol Vessel CGS Barrouade, Water Jet Fast Attack Craft and Dornier Aircraft and their integration in various operations of the Mauritius Police Force is an added challenge the NCG is gearing up with. The NCG has been constantly reviewing its priorities each year in consultation with the demands of the public, as also the changing environment, so as to ensure that the efforts remain relevant and are directed to the needs of the community at large.

Commandant
National Coast Guard

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life
Activities:
- Increase by 2% the hours of patrol along beaches and coastal areas to provide security to the citizens and tourists.
- Increase by 2% the number of checks over pleasure craft, speed boat, vessels, etc… to prevent accident at sea.
- Increase the number hours for undertaking E E Z surveillance in maritime zones by 2% to prevent illegal activities in our waters.

Objective 2: Enhancing Service Delivery
Activities:
- Conduct at least two Community Policing Forums monthly with stakeholders in different fields (fisherman, skipper, tourist activities, etc…) in each NCG Area.
- Increase by 5% the number of hours of presence of lifesavers at well frequented public beaches.

Objective 3: Increasing Speed of Intervention
Activities:
- Ensure that 90% of requests for SAR operation are attended to within 15 minutes.

Objective 4: Honing Investigation Techniques & Detection Skills
Activities:
- Train at least two officers per NCG post on Interviewing and Investigative Techniques.
- Train at least 1% of NCG personnel on the detection of cases of Illegal, Unregulated and Unreported (IUU) Fishing.

Objective 5: Combating Trafficking & Use of Illegal Drugs
Activities:
- Increase by 5% the number of joint operations with ADSU at sea to board suspicious ships.
- Increase by 5% the number of boarding operations at sea to search for illegal items being transshipped in/out of Mauritius.