FORCE ANNUAL POLICING PLAN 2021

‘Together, for a Safer Community’
To that end:

'We are embracing Strategic Management and the concept of Quality system, thereby transforming the Force to a new professional footage, together with the esteemed support of the community, stakeholders and authorities. This would mould our way towards achieving efficiency and effectiveness aimed at delivering a high standard of service and thereby ensuring safety and security for our citizens and visitors alike.

Guiding Policing Philosophy

"Salus Populi Suprema Lex Est"o"

The wellbeing of the people is the supreme law
Que le salut du peuple soit la loi suprême

Mission Statement

Our mandate is guided towards ensuring peace and the prevention and detection of offences, thereby ensuring safety and security, with due respect to human rights. We will be accountable and transparent in our action and deliver a service to meet the public needs, aspirations and expectations. We will act impartially and adopt the highest professional standards in policing.

Our Vision:

‘Together, for a Safer Community’

To that end:

‘We are embracing Strategic Management and the concept of Quality system, thereby transforming the Force to a new professional footage, together with the esteemed support of the community, stakeholders and authorities. This would mould our way towards achieving efficiency and effectiveness aimed at delivering a high standard of service and thereby ensuring safety and security for our citizens and visitors alike.’

Mr. K. SERVANSING, PMSM
Commissioner of Police
Our Priorities

OBJECTIVE 1: CRIME CONTROL & PUBLIC SAFETY
The essence of policing is primarily based on crime control and prevention with a view to ensure safety and security of citizens as well as to overcome the fear of crime. Our priorities would be to:

i. Reduce Larceny Breaking by 3%.
ii. Reduce Larceny on Public Road by 3%.
iii. Increase Crime Prevention session by 5%.
iv. Increase the number of operations on licenced premises (Liquor Shop) by 3%.
v. Increase detection rate for crime by 10%.

We will concentrate on intelligence-driven activities, supported by stop & search operations, concerted patrol, HC’s check, monitoring of bail callers, as well as derive the maximum benefits from the Integrated Operational Patrol Plan.

ii. Fortnightly awareness sessions to prevent child abuse with support of PFPU & BDM.
iii. Conduct of Community Policing
iv. Implement a minimum of 3-5 Neighbourhood Watch Schemes at Divisional level. (depending on specificities)

OBJECTIVE 2: ROAD & RAIL SAFETY
Given the existing road and rail network coupled with the ever-increasing number of vehicles and behaviour of riders/ drivers, the safety and security of road users is most essential. Our priorities would be:

i. Reduce road accident (Ko-SI) by 3%.
ii. Increase number of road and rail safety awareness sessions by 5%.
iii. Increase the number of intelligence-led operations by 5%.

In this endeavour, we would increase Targetted Operations, Stop and Search Exercises, Drunken Driving Operations, Speed Checks, as well as conduct sensitisation sessions.

OBJECTIVE 3: STRENGTHEN PARTNERSHIP WITH THE COMMUNITY & CRIME PREVENTION
Policing is a profession which cannot be performed in isolation. Policing by consent, Policing with the people and Policing for the people are the basic elements for collaboration and ensure public satisfaction. Our priorities would be to:

i. Conduct at least 70% Victim Support & Advice in reported cases of crime with support of CPU.
ii. Implement a minimum of 3-5 Neighbourhood Watch Schemes at Divisional level. (depending on specificities)
iii. Conduct of Community Policing
(a) Neighbourhood Level I - One neighbourhood meeting on a monthly basis;
(b) Station Level II - Meeting with Neighbourhoods & Stakeholders every 2 months; and,
(c) Divisional Level III - Twice a year meeting with Representatives of Community, Stakeholders, Business Sectors, Religious bodies & so forth.

OBJECTIVE 4: POLICING VULNERABLE GROUP: CURBING DOWN GENDER-BASED VIOLENCE
Special attention will be paid to the vulnerable groups of the society including children, people with disabilities, elderly and women. Confined to their houses, many abuses and unreported cases occurred such as Domestic Violence, Child abuse, ill-treatment of elderly, etc. We will aim to conduct sensitisations to victims of gender-based violence as follows:

i. Monthly Sensitisations to victims of domestic violence with support of FPPU.
ii. Fortnightly awareness sessions to prevent child abuse with support of FPPU & BDM.
iii. Fortnightly visits to elderly persons with support of CPU.
iv. Responding to the urgency of victims of Gender Based Violence (GBV), Panic Button request, would be handled and located within 2 mins, then dispatched to Stations/ERS or Patrolman within 3 mins.

OBJECTIVE 5: COMBATTING DANGEROUS DRUGS & ABUSIVE SUBSTANCES
Drug and abusive substances are the ills of the society and have direct impact on the family, friends, community, neighbourhood and so forth. We endeavour to reduce the demand and supply of Dangerous Drugs & Abusive substance as well as conduct anti-drug awareness campaigns. Our priorities would be:

i. Increase the rate of successful operations by 5% (arrests & seizure).
ii. Increase sensitisation sessions by 3%.

We desire to reduce the demand and supply of dangerous drugs and addictive substances to such an extent that it will be no threat to the society. We will timely seize the products and pursue the dealers as far as possible.

OBJECTIVE 6: STEP UP COASTAL & MARITIME SAFETY
The EEZ of Republic of Mauritius stretches over 2.3M Km² which includes 396,000 Km² extended to Mauritius/Seychelles by the UN Commission on the limits of the coastal shelf. It is a matter of great concern/importance to provide safety and security over our territorial waters. Our priorities would be:

i. Ensure that 15 minutes Notice to Move is complied with all Search & Rescue (SAR) Operations within the lagoon.
ii. Conduct at least Quarterly Simulation Exercises (SIMEX) yearly to improve level of preparedness.
iii. Conduct a minimum 600 hrs of air borne surveillance.
iv. Conduct a minimum of 2,000 hrs of sea-borne surveillance
v. Ensure ships are kept clear of areas to be avoided within our territorial waters on a 24/7 basis.

OBJECTIVE 7: TRAINING & CAPACITY BUILDING
Training and Capacity Building at individual, group and organisational levels are sine qua non to achieve efficiency and effectiveness at all fronts. Therefore, from a strategic point of view, a Force Bi-Annual Training Plan would be formulated encompassing all Divisions, Branches and Units and will be presented by February 2021.

OBJECTIVE 8: SERVICE DELIVERY/ MONITORING OF ENQUIRIES
Policing from an administrative perspective has a direct impact on the quality of service delivery and public satisfaction. Therefore, we would aim at:

i. Attending to requests/calls within 15 minutes.
ii. Reduce number of outstanding enquiries by 50%.
iii. Ensure 75% of correspondences/ letters are responded to within twenty-one (21) days.
iv. Reply to PHQ’s within fifteen (15) days as the case may be.
v. Reply to PIAC correspondence within 5 working days.

OBJECTIVE 9: ENHANCING ICT INTEGRATION IN POLICING
We live in a digital era where the use of technology is primordial and predominantly penetrating every segment of the society but to a higher degree in the Business Sector. ICT would no doubt take our operational capabilities & service delivery to new heights. To that effect, we would aim at:

i. 100% usage/completion of Crime Occurrence Tracking System (COTS) by end of March 2021.
iv. Introducing Online Application for Certificate of Character by December 2021.

Our Priorities

Implementation, Supervision, Monitoring & Evaluation

Implementation, Supervision & Monitoring 1st Level: Div. Commanders, Br. Officers & Sector DCPs

Monitoring & Evaluation 2nd Level: Force Monthly Coordinating Meeting by Commissioner of Police
**OPERATIONAL STRATEGY**

**Introduction of Integrated Operational Plan**
- An average of 200,000 vehicles are checked and 25,000 contraventions established for breaches of RTA monthly including detection of drugs & bearing offensive weapons.

**Auto/Moto Crackdown Operations**
- An average of 35,000 auto/motorcycles checked and 4,500 contraventions established monthly.

**Crime Rate:** 3.66
- Crime decreased by 5.5% compared to 2019.

**DRUGS CASES DETECTED**
- An increase of 6.5% compared to 2019.

**FATAL ROAD ACCIDENTS**
- During the past 15 years, the lowest no. of Fatal Road Accidents (118) reported in 2020.
- During the past 16 years, the lowest no. of persons (130) killed in road accidents reported in 2020.

**CAPACITY BUILDING**

Certificate in Leadership & Management and Certificate in Police Studies
- 113 Police Officers awarded their certificate in Leadership & Management (Tactical & Operational level).
- 268 Police Officers awarded certificate in Police Studies.

Training Committee
- Setting up of a Training Committee at Force Level to standardize training on physical fitness, weapon handling and drills.

Training workshops were conducted on
- Money laundering and Terrorist Financing.
- Investigation and decision in case files.
- Duties of Prosecutors.

**Crime Occurrence Tracking System (COTS)**
- In August 2020, COTS was being used for an average of 30% in Divisions and this has been increased to over 80% in December 2020. More than 10,000 Police Officers have been trained in COTS.

**ICT EVOLUTION**

**PUBLIC SERVICE EXCELLENCE AWARD 2020**

Theme - ‘Managing Covid-19 Pandemic’
- MPF Winner of Silver Award

**INFRASTRUCTURE**

Impound Yard: Introduced at Divisional level for the safekeeping of heavy exhibits such as vehicles

Upgrading, Rehabilitation, Repairs and Maintenance Committee set up to review status of Police Stations.

**INLAND/OUTLAND SURVEILLANCE**

Surveillance of Territorial waters
- An average of 60 hours of Airborne and 950 hours of Seaborne surveillance were conducted on a monthly basis.
- 60 ships were boarded monthly and over 300 pleasure crafts/fishing boats were stopped and checked every month.

**Neighbourhood Watch Scheme:**
- 32 Schemes were set up

**Sensitization**
- Crime Prevention Campaigns: 6,668 sessions conducted and attended by 55,826 persons.
- 12 Exhibitions/Safety & Security Day conducted and 117,115 persons attended.
- Outreached Programme launched in Oct 2020.
### Contact Information

#### Police Headquarters

**Police Information & Operations Room**  
Tel No.: 999/ 468 0034/ 468 0035  
Fax No.: 468 4444  
Email: opsmain.mpf@govmu.org

#### Branch Operations Room

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<thead>
<tr>
<th>Branch</th>
<th>Tel No.</th>
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<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADSU</td>
<td>203-1242</td>
<td>211-0877</td>
<td><a href="mailto:adssuhq.mpf@govmu.org">adssuhq.mpf@govmu.org</a></td>
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<tr>
<td>Airport Police</td>
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<td>637-3170</td>
<td><a href="mailto:airpolice.mpf@govmu.org">airpolice.mpf@govmu.org</a></td>
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<td>BDM</td>
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<td>CCID</td>
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<td>CPU</td>
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<td>ERS</td>
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<tr>
<td>Port Police</td>
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#### Divisional Operations Room

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<tbody>
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<td>676-5116</td>
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<td>Eastern</td>
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<tr>
<td>Metropolitan (North)</td>
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<tr>
<td>Metropolitan (South)</td>
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<td>Northern</td>
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<td>Southern</td>
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<td>627-7376</td>
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You can provide us with objective feedback via:  
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