



# **FORCE ANNUAL POLICING PLAN**

## *2021*



**'Together, for a Safer Community'**



Joined the Force on 19.09.1975 and has served in various capacities including DCP 'N' and DCP 'T'. He is an alumnus of a number of prestigious institutions such as the College of Military Engineering, Pune, B(Eng); the Royal Military Academy Sandhurst, UK (1983); Army War College, Mhow, India, MSc Defence Studies; Defence Services Staff College, Wellington, India; l'Institut de Hautes Etudes de Defence Nationale, France (2000); Police Staff College, Bramshill, UK (2002) and Defence Academy, UK (2004). He holds an MBA in Finance from University of Mauritius and possesses Post-Graduate Certificate in Police Criminal and Justice System, University of Leicester. He is an Associate Member of the Institution of Engineers (India) and a Registered Professional Engineer with the Council of Professional Engineers, Mauritius. Prior to assuming the helm of the Mauritius Police Force, he was Assgn CO SMF and the Officer-in-Charge, National Disaster Risk Reduction and Management Centre.

I have the honour to present the Force Annual Policing Plan for year 2021.

One of my main objectives since I took over command of the Mauritius Police Force has been to enhance our level of professionalism and improve its quality of service delivery to meet the expectations of the community at large.

Year 2020 has largely been overshadowed with COVID-19 pandemic which brought the world to a standstill. New sanitary norms with social distancing, work-from-home and the expanded usage of Information and Communications Technology (ICT) have brought our life to a new normal. Consequently, the Police Force had to quickly adapt to this changing environment.

The Police had to perform multifarious tasks ranging from operational deployments to customer care in order to ensure safety & security during the lock-down period while strictly upholding confinement laws. Just when the country was able to successfully control the pandemic, the 'MV Wakashio' event presented a danger to our coasts, necessitating major police deployment. Police had to coordinate and supervise all the operations on ground while adopting a multi-agency approach with the G2G support as well as experts from national and international organisations. As Chairperson/ Co-chair of the National Crisis Committee, I am fully aware about the efforts undertaken by the entire Force towards handling the crisis and I commend each and every Officer for their hard work. No doubt, it was one of the first of its kind which tested our policing efficiency and capacity to play leading key role during sustained operations.

The forthcoming year will be a very challenging one with the adverse effect of the unprecedented pandemic as well as the dynamic Policing environment. Whilst preparing this plan, an environmental scanning has been undertaken to enable us to take stock of the future challenges which are likely to impact on our policing strategies. Suggestions from Ministries/ Departments/ stakeholders and community have also been taken on-board. This Plan paves the way for triggering strategies and actions that will ensure the safety and security of the community and visiting tourists alike.

I wish to thank all ranks for their unflinching support and commitment. I look forward for the continued dedication and cooperation in upholding this higher interest of ours: **'Together, for a Safer Community'**.

**Mr. K. SERVANSING, PMSM**  
**Commissioner of Police**

## **Our Vision:**

**'Together, for a Safer Community'**

## **To that end:**

**'We are embracing Strategic Management and the concept of Quality system, thereby transforming the Force to a new professional footage, together with the esteemed support of the community, stakeholders and authorities. This would mould our way towards achieving efficiency and effectiveness aimed at delivering a high standard of service and thereby ensuring safety and security for our citizens and visitors alike.'**

## **Guiding Policing Philosophy**

**"Salus Populi Suprema Lex Esto"**

**The wellbeing of the people is the supreme law**

**Que le salut du peuple soit la loi suprême**

## **Mission Statement**

**Our mandate is guided towards ensuring peace and the prevention and detection of offences, thereby ensuring safety and security, with due respect to human rights. We will be accountable and transparent in our action and deliver a service to meet the public needs, aspirations and expectations. We will act impartially and adopt the highest professional standards in policing.**



# Our Priorities

## OBJECTIVE 1: CRIME CONTROL & PUBLIC SAFETY

The essence of policing is primarily based on crime control and prevention with a view to ensure safety and security of citizens as well as to overcome the fear of crime. Our priorities would be to:-

- i. Reduce Larceny Breaking by 3%.
- ii. Reduce Larceny on Public Road by 3%.
- iii. Increase Crime Prevention session by 5%.
- iv. Increase the number of operations on licenced premises (Liquor Shop) by 3%.
- v. Increase detection rate for crime by 10%.

We will concentrate on intelligence-driven activities, supported by stop & search operations, concerted patrol, HC's check, monitoring of bail callers, as well as derive the maximum benefits from the Integrated Operational Patrol Plan.

## OBJECTIVE 2: ROAD & RAIL SAFETY

Given the existing road and rail network coupled with the ever-increasing number of vehicles and behaviour of riders/ drivers, the safety and security of road users is most essential. Our priorities would be:

- i. Reduce road accident (K&SI) by 3%.
- ii. Increase number of road and rail safety awareness sessions by 5%.
- iii. Increase the number of intelligence-led operations by 5%.

In this endeavour, we would increase Targetted Operations, Stop and Search Exercises, Drunken Driving Operations, Speed Checks, as well as conduct sensitisation sessions.

## OBJECTIVE 3: STRENGTHEN PARTNERSHIP WITH THE COMMUNITY & CRIME PREVENTION

Policing is a profession which cannot be performed in isolation. Policing by consent, Policing with the people and Policing for the people are the basic elements for collaboration and ensure public satisfaction. Our priorities would be to:

- i. Conduct at least 70% Victim Support & Advice in reported cases of crime with support of CPU.
- ii. Implement a minimum of 3-5 Neighbourhood Watch Schemes at Divisional level. (depending on specificities)
- iii. Conduct of Community Policing
  - (a) Neighbourhood Level I - One neighbourhood meeting on a monthly basis;
  - (b) Station Level II - Meeting with Neighbourhoods & Stakeholders every 2 months; and,
  - (c) Divisional Level III - Twice a year meeting with Representatives of Community, Stakeholders, Business Sectors, Religious bodies & so forth.

## OBJECTIVE 4: POLICING VULNERABLE GROUP: CURBING DOWN GENDER-BASED VIOLENCE

Special attention will be paid to the vulnerable groups of the society including children, people with disabilities, elderly and women. Confined to their houses, many abuses and unreported cases occurred such as Domestic Violence, Child abuse, ill-treatment of elderly, etc. We will aim to conduct sensitisations to victims of gender-based violence as follows:

- i. Monthly Sensitisations to victims of domestic violence with support of PFPU.
- ii. Fortnightly awareness sessions to prevent child abuse with support of PFPU & BDM.
- iii. Fortnightly visits to elderly persons with support of CPU.
- iv. Responding to the urgency of victims of Gender Based Violence (GBV), Panic Button request, would be handled and located within 2 mins, then dispatched to Stations/ERS or Patrolman within 3 mins.

## OBJECTIVE 5: COMBATTING DANGEROUS DRUGS & ABUSIVE SUBSTANCES

Drug and abusive substances are the ills of the society and have direct impact on the family, friends, community, neighbourhood and so forth. We endeavour to reduce the demand and supply of Dangerous Drugs & Abusive substance as well as conduct anti-drug awareness campaigns. Our priorities would be to:

- i. Increase the rate of successful operations by 5% (arrests & seizure).
- ii. Increase sensitisation sessions by 3%.

## OBJECTIVE 6: STEP UP COASTAL & MARITIME SAFETY

The EEZ of Republic of Mauritius stretches over 2.3M Km<sup>2</sup> which includes 396,000 Km<sup>2</sup> extended to Mauritius/Seychelles by the UN Commission on the limits of the coastal shelf. It is a matter of great concern/ importance to provide safety and security over our territorial waters. Our priorities would be:

- i. Ensure that 15 minutes Notice to Move is complied with all Search & Rescue (SAR) Operations within the lagoon.
- ii. Conduct at least Quarterly Simulation Exercises (SIMEX) yearly to improve level of preparedness.
- iii. Conduct a minimum 600 hrs of air borne surveillance.
- iv. Conduct a minimum of 2,000 hrs of sea-borne surveillance
- v. Ensure ships are kept clear of areas to be avoided within our territorial waters on a 24/7 basis.

## OBJECTIVE 7: TRAINING & CAPACITY BUILDING

Training and Capacity Building at individual, group and organisational levels are sine-qua-non to achieve efficiency and effectiveness at all fronts. Therefore, from a strategic point of view, a Force Bi-Annual Training Plan would be formulated encompassing all Divisions, Branches and Units and will be presented by February 2021.

## OBJECTIVE 8: SERVICE DELIVERY/ MONITORING OF ENQUIRIES

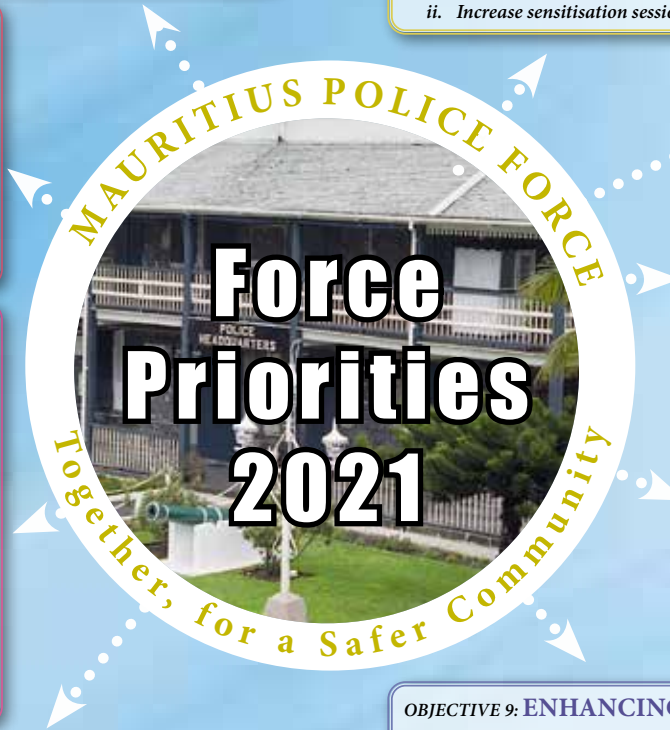
Policing from an administrative perspective has a direct impact on the quality of service delivery and public satisfaction. Therefore, we would aim at:

- i. Attending to requests/calls within 15 minutes.
- ii. Reduce number of outstanding enquiries by 50%.
- iii. Ensure 75% of correspondences/ letters are responded to within twenty-one (21) days.
- iv. Reply to PHQ's within fifteen (15) days as the case may be.
- v. Reply to PIAC correspondence within 5 working days.

## OBJECTIVE 9: ENHANCING ICT INTEGRATION IN POLICING

We live in a digital era where the use of technology is primordial and predominantly penetrating every segment of the society but to a higher degree in the Business Sector. ICT would no doubt take our operational capabilities & service delivery to new heights. To that effect, we would aim at:

- i. 100% usage/completion of Crime Occurrence Tracking System (COTS) by end of March 2021.
- ii. Migration of CRO database, integration of Traffic and NTA database on COTS by April 2021.
- iii. Introducing Automated Fingerprint Identification System (AFIS) by end of 2021.
- iv. Introducing Online Application for Certificate of Character by December 2021.
- v. Implementation of SafeCity Project:
  - (a) Ensure a 100% implementation of the SafeCity Project throughout the island.
  - (b) Sub-Command Centre (SCC) at Divisional Level to be fully operational and merged with Divisional Operations Room by March 2021.
  - (c) Station Monitoring Bay (SMB) within station areas to monitor CCTV cameras in real time.



## Implementation, Supervision, Monitoring & Evaluation

Implementation, Supervision & Monitoring

1<sup>st</sup> Level: Div. Commanders, Br. Officers & Sector DCPs

Monitoring & Evaluation

2<sup>nd</sup> Level: Force Monthly Coordinating Meeting by Commissioner of Police

## OPERATIONAL STRATEGY

### Introduction of Integrated Operational Plan

- \* An average of 200,000 vehicles are checked and 25,000 contraventions established for breaches of RTA monthly including detection of drugs & bearing offensive weapons.



### Auto/Moto Crackdown Operations

- \* An average of 35,000 auto/motocycles checked and 4,500 contraventions established monthly.

## CONTRAVENTIONS

- \* 139,203 established.

## FATAL ROAD ACCIDENTS

- \* During the past 15 years, the lowest no. of Fatal Road Accidents (118) reported in 2020.
- \* During the past 16 years, the lowest no. of persons (130) killed in road accidents reported in 2020.

## CRIME SITUATION



- \* Crime Rate: 3.66
- \* Crime decreased by 5.5% compared to 2019.

## DRUGS CASES DETECTED

- \* An increase of 6.5% compared to 2019.

## CAPACITY BUILDING

### Certificate in Leadership & Management and Certificate in Police Studies

- \* 113 Police Officers awarded their certificate in Leadership & Management (Tactical & Operational level).
- \* 268 Police Officers awarded certificate in Police Studies.

### Training Committee

- \* Setting up of a Training Committee at Force Level to standardize training on physical fitness, weapon handling and drills.

### Training workshops were conducted on

- \* Money laundering and Terrorist Financing.
- \* Investigation and decision in case files.
- \* Duties of Prosecutors.

## ICT EVOLUTION



### Crime Occurrence Tracking System (COTS)

- \* In August 2020, COTS was being used for an average of 30% in Divisions and this has been increased to over 80% in December 2020. More than 10,000 Police Officers have been trained in COTS.

## INLAND/ OUTLAND SURVEILLANCE

### Surveillance of Territorial waters

- \* An average of 60 hours of Airborne and 950 hours of Seaborne surveillance were conducted on a monthly basis.
- \* 60 ships were boarded monthly and over 300 pleasure crafts/fishing boats were stopped and checked every month.

## AWARENESS

Neighbourhood Watch Scheme:  
32 Schemes were set up

### Sensitization

- \* E - Sensitization: Police making optimum use of digital means of communication (brochures, leaflets) to sensitize the public on crime prevention measures. More than 5,000 persons sensitised in the region of Ebene in November 2020.
- \* Crime Prevention Campaigns: 6,668 sessions conducted and attended by 55,826 persons.
- \* 12 Exhibitions/ Safety & Security Day conducted and 117,115 persons attended.
- \* Outreached Programme launched in Oct 2020.

# FORCE MAJOR ACHIEVEMENTS 2020

## PUBLIC SERVICE EXCELLENCE AWARD 2020

Theme - 'Managing Covid-19 Pandemic'

**MPF Winner of Silver Award**



## INFRASTRUCTURE

Impound Yard: Introduced at Divisional level for the safekeeping of heavy exhibits such as vehicles

Upgrading, Rehabilitation, Repairs and Maintenance Committee set up to review status of Police Stations.

# Contact Information

## Police Headquarters

Police Information & Operations Room  
Tel No.: 999/ 468 0034/ 468 0035  
Fax No.: 468 4444  
Email: [opsmain.mpf@govmu.org](mailto:opsmain.mpf@govmu.org)

Police Press & Public Relations Office  
Tel No.: 212 6941  
Fax No.: 208 0624  
Email: [ppo.mpf@govmu.org](mailto:ppo.mpf@govmu.org)

## Branch Operations Room

	<b>Tel No.</b>	<b>Fax No.</b>	<b>E-mail Address</b>
ADSU	203-1242	211-0877	<a href="mailto:adsuhq.mpf@govmu.org">adsuhq.mpf@govmu.org</a>
Airport Police	637-7320	637-3170	<a href="mailto:airpolice.mpf@govmu.org">airpolice.mpf@govmu.org</a>
BDM	213 4093/ 5 972 5621		<a href="mailto:bdmineur.mpf@govmu.org">bdmineur.mpf@govmu.org</a>
CCID	208-0868	208-9040	<a href="mailto:opscid.mpf@govmu.org">opscid.mpf@govmu.org</a>
CPU	454-0766	465-8523	<a href="mailto:cpu.mpf@govmu.org">cpu.mpf@govmu.org</a>
ERS	686-5500	686-7706	<a href="mailto:ccers.mpf@govmu.org">ccers.mpf@govmu.org</a>
IT Unit	212-9435	211-2587	<a href="mailto:itunit.mpf@govmu.org">itunit.mpf@govmu.org</a>
NDRRMC (NEOC)	207-3900	207-3927	<a href="mailto:disaster@govmu.org">disaster@govmu.org</a>
NCG	208-3935	212-2757	<a href="mailto:ccnccg.mpf@govmu.org">ccnccg.mpf@govmu.org</a>
PFFPU	210-2116	210-2113	<a href="mailto:ocfpu.mpf@govmu.org">ocfpu.mpf@govmu.org</a>
PIO	210-9312	210-9322	<a href="mailto:piomain@govmu.org">piomain@govmu.org</a>
Police de L'Environnement	210-5151	211-1928	<a href="mailto:police-env@govmu.org">police-env@govmu.org</a>
Police Helicopter Squadron	637-3894	637-5020	<a href="mailto:cchsqd.mpf@govmu.org">cchsqd.mpf@govmu.org</a>
Port Police	216-3113	216-3112	<a href="mailto:portpolice.mpf@govmu.org">portpolice.mpf@govmu.org</a>
SMF	601-1300	686-6309	<a href="mailto:cosmf.mpf@govmu.org">cosmf.mpf@govmu.org</a>
SSU	211-0628	212-3276	<a href="mailto:opsssu.mpf@govmu.org">opsssu.mpf@govmu.org</a>
Traffic Branch	211-8434	208-6077	<a href="mailto:cctb.mpf@govmu.org">cctb.mpf@govmu.org</a>
VIPSU	686-1008	696-0119	<a href="mailto:cvcipsu.mpf@govmu.org">cvcipsu.mpf@govmu.org</a>

## Divisional Operations Room

	<b>Tel No.</b>	<b>Fax No.</b>	<b>E-mail Address</b>
Central	676-5116	670-0186	<a href="mailto:opscentral.mpf@govmu.org">opscentral.mpf@govmu.org</a>
Eastern	413-0944	413-0907	<a href="mailto:opseast.mpf@govmu.org">opseast.mpf@govmu.org</a>
Metropolitan (North)	217-0941	217-4232	<a href="mailto:opspln.mpf@govmu.org">opspln.mpf@govmu.org</a>
Metropolitan (South)	211-8849	212-4060	<a href="mailto:opspls.mpf@govmu.org">opspls.mpf@govmu.org</a>
Northern	264-1319	264-8512	<a href="mailto:opsnorth.mpf@govmu.org">opsnorth.mpf@govmu.org</a>
Southern	627-7216	627-7376	<a href="mailto:opssouth.mpf@govmu.org">opssouth.mpf@govmu.org</a>
Western	466-1764	467-4969	<a href="mailto:opswest.mpf@govmu.org">opswest.mpf@govmu.org</a>
Rodrigues	831-1536	831-2302	<a href="mailto:opsrod.mpf@govmu.org">opsrod.mpf@govmu.org</a>
Agalega	5727-4635/ 814-0112	814 0197	

You can provide us with objective feedback via:

**The Police Research & Development Unit,  
Police Headquarters,  
Line Barracks, Port Louis.**

Visit us at <http://police.govmu.org>

Join us on Facebook at: [fb.com/mauritiuspolice](https://www.facebook.com/mauritiuspolice)

Phone us: (+230) 208 1212

Fax No.: 212 0145/208 7022

Email: [prdu.mpf@govmu.org](mailto:prdu.mpf@govmu.org) / [staffofficer.mpf@govmu.org](mailto:staffofficer.mpf@govmu.org) / [ccphq.mpf@govmu.org](mailto:ccphq.mpf@govmu.org)

