SPECIFICITIES

**Area**
33 km²

**Population**
148,837

**Police Stations**
6

**Police Posts**
03

**Boundary**
Soreze, Coromandel (Sunray Hotel), Camp Benoit (Pte Rivierre), Albion NTR North Bound Corderie St and Terre Coupe Vallee Pitot

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**Contact Nos.**

*Emergency No.*: 999  
*Hotline*: 148  
*Exchange*: 208 1212

**Police Information & Operations Room**

*Hotline*: 468 0034/5  
*Fax*: 468 4444

**Tel No.**

- **Divisional Commander**: 208 3394  
- **Sub Div. Commander**: 208 9730  
- **Staff Officer**: 208 6521/211 5626  
- **OPS Room**: 211 8852/211 1415  
- **Traffic Unit South**: 210 9113/208 4123  
- **DSU**: 203 1212  
- **BDM**: 208 6212  
- **Certificate of Character**: 211 8917

**DIVISIONAL OFFICE**

<table>
<thead>
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**POLICE STATION**

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<tbody>
<tr>
<td>210 0506/210 0473</td>
<td>Bain des Dames</td>
</tr>
<tr>
<td>234 2046/234 1042</td>
<td>La Tour Koenig</td>
</tr>
<tr>
<td>210 0864/212 3814</td>
<td>Line Barracks</td>
</tr>
<tr>
<td>286 5057/286 8418</td>
<td>Pailles</td>
</tr>
<tr>
<td>211 8920/213 6372</td>
<td>Pope Henessy</td>
</tr>
<tr>
<td>234 4517/234 5145</td>
<td>Pte Aux Sables</td>
</tr>
</tbody>
</table>

**E-mail Address**

- **bdamestn.mpf@govmu.org**  
- **ltkoenigstn.mpf@govmu.org**  
- **lbarracksstn.mpf@govmu.org**  
- **paillesstn.mpf@govmu.org**  
- **phenessystn.mpf@govmu.org**  
- **psablestn.mpf@govmu.org**

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MS ISO 9001:2015 Certified
RF No. 126
Foreword

I am pleased to present the Divisional Annual Policing Plan for Metropolitan Division (South). This Division is unique inasmuch as it encompasses the capital of the country with key features, besides being the hub of economic, business and government activities. The advent of Metro Express and Victoria Urban Terminal which is in the offing will add up to the challenge of policing masses in transit through the city over and above the daily presence of hundreds of thousands of both private and public sectors. Despite technological advances the reassuring figure of police in uniform will still be relevant especially at strategic spots in helping people and road users. The division will gear up to provide for the safety and security of members of the public.

To achieve the set objectives the division will rely mainly on its workforce, police officers of all ranks inclusive who are fully motivated in discharging their roles and responsibilities. Their sense of professionalism and commitment to mission accomplishment will no doubt be a self-imposed benchmark for service excellence. Nonetheless management will strive for service delivery. Therefore, we will ensure that administrative support are optimised in ensuring that objectives set are achieved.

Mr. Madhow, M., ACP
Divisional Commander
Metropolitan Division (South)

Achievements 2020

Road Accidents (K&SI)  Decreased by 10.3% compared to 2019
Stop & Search Conducted  75,767
Community Policing Conducted  136
Crime Decreased by 12% compared to year 2019
Contraventions Established  6,737
Operations Conducted  4,830
Sensitisation Conducted  283
Training/ Workshops  22
(1,144 participants)

Service Delivery/ Enquiries/ PHQ’s/
ICT Projects

(i) Reduce number of Outstanding cases by 50%.  
(ii) Ensure 75% of correspondences/ letters are responded to within 21 days.  
(iii) Reply to PHQ’s within 15 days as the case may be.  
(iv) Reply to PIAC correspondences within five (5) working days.  
(v) Ensure a 100% usage of Crime Occurrence Tracking System (COTS).
(vi) SafeCity Project:
   (a) Sub-Command Centre (SCC) at Divisional Level to be fully operational and merged with Divisional Operations Room by March 2021.  
   (b) Station Monitoring Bay (SMB) within station areas to monitor CCTV cameras in real time.
   (c) Establish SafeCity structure at Divisional level.

Implementation, Supervision, Monitoring & Evaluation

1st Level
Monthly Divisional Meeting
DCP Ops & Sector DCPs

2nd Level
DCP Ops & Sector DCPs

3rd Level
Force Monthly Coordinating Meeting by Commissioner of Police

Our Commitment

We are committed to improve front-line service and ensure safety and security. We have analysed facts, figures and statistics and took on board feedback of the inhabitants and stakeholders. We have come up with a series of priorities to better serve the Divisional jurisdiction. Apart from contributing towards achieving the Force Priorities, we will also direct our efforts towards:

CRIME CONTROL & PUBLIC SAFETY

(i) Reduce Larceny Breaking by 3%.  
(ii) Reduce Larceny on Public Road by 3%.  
(iii) Increase the number of operations on licensed premises (Liquor Shop) by 3%.

In this endeavour, we will concentrate on intelligence-driven activities, supported by stop & search operations, concerted patrols, HC’s checks, monitoring of bail callers, as well as derive the maximum from the Integrated Operational Patrol Plan.

ROAD & RAIL SAFETY

(i) Reduce Road Accident (K&SI) by 3%.  
(ii) To conduct quarterly awareness session on Light Rail Safety with the community and Stakeholders.

Our strategic action would be: Trigger crackdown operations at accident prone areas, conduct concerted patrol, intensify stop and search operations, increase road and rail safety awareness sessions.

POLICING VULNERABLE GROUPS:
CURBING GENDER-BASED VIOLENCE

(i) Conduct monthly sensitisation to victims of domestic violence with support of PFPU.  
(ii) Conduct fortnightly awareness session to prevent child abuse with support of PFPU & BDM.  
(iii) Conduct fortnightly visits to elderly persons with support of CPU.

We will endeavour to protect vulnerable groups of the society by tendering a caring attitude and service. We would therefore conduct appropriate sensitisation sessions so as to reduce gender-based violence.

We would identify and take on-board neighbourhoods and stakeholders to work together towards strengthening collaboration thereby fostering safer communities & reducing fear of crime.