

## Historical Background

The existence of the Traffic Branch may be traced to the year 1920. A certificate of competency to drive were granted to those who could show proficiency in repairing and replacing tyres and some knowledge on the Motor Regulations. As from August 1921, the Traffic Branch was responsible to examine and register motor drivers as well as examination of vehicles. The First Road Traffic Code was published in year 1931.

## Our Vision

*'To make our roads safer and hazards free.'*

## Our Mission

*'We strive to make our roads safer by committing ourselves to deliver a quality service to the Citizens.'*

## Main duties and responsibilities

Our main duties:

- Management, processing and issue of driving licences.
- Enforcement of Traffic Legislations.
- Education on road safety issues.
- Traffic Management.

## Jurisdiction: extent of area covered and boundaries

The Traffic Branch provides policing along the Motorways (M1, M2 & M3), its connected roads and other strategic locations. However, the Road Safety Unit enforces traffic legislations Island wide. The Licensing Office and the Driving Examiner's Sections which is principally based at the Line Barracks, has extended its services to Les Casernes, Curepipe and Argy Driving Test centres.

## Contact Nos.



**Emergency No.** : 999  
**Hotline** : 148  
**Exchange** : 208 1212

### Police Information & Operations Room

**Hotline** : 468 0034/5      **Fax** : 468 4444  
**Email** : [opsmain.mpf@govmu.org](mailto:opsmain.mpf@govmu.org)

## TRAFFIC BRANCH HEADQUARTERS

	<b>Tel No.</b>	<b>E-mail Address</b>
Officer-in-Charge	208 3921/ 2018 1212 Ext. 1290	
2 <sup>nd</sup> In-Charge	211 6475/ 2018 1212 Ext. 1456	
Staff Officer	211 1657/ 208 1212 Ext. 1257	<a href="mailto:cctb.mpf@govmu.org">cctb.mpf@govmu.org</a>
Operations Room	211 8478/ 211 8434/ 208 1212 Ext. 1523	
Hotline	166	

## EXAMINATION SECTION

	<b>Tel No.</b>
Licensing Office (Processing)	212 6159 Ext. 1232/ 1265
Examiner's Office	212 5397 Ext. 1422/ 1270/ 1323
Line Barracks, Port Louis	213 5744
Les Casernes, Curepipe	670 5878      670 5872
Argy, Flacq	420 0996 / 420 0998      420 1003
Audio Visual Test Room (AVTR)	211 7717 Ext. 1414

## ENFORCEMENT UNIT

	<b>Tel No.</b>
Road Safety Unit	210 4212 Ext. 1603/ 1446
Traffic Enforcement Squad (TES)	214 1069 Ext. 1601



# Traffic Branch

# ANNUAL OPERATIONAL PLAN 2021



**'Together, for a Safer Community'**



Formulated & Published by:

**Police Research & Development Unit**  
**Office of the Commissioner of Police**  
Line Barracks, Port Louis

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## Foreword

I am pleased to present the Annual Operational Policing Plan for Traffic Branch for the year 2021.



*Joined the Force on 11.09.1981. Served in different Police Divisions including Rodrigues and Branches. Holds an LLB (Hons) from University of London. Attended the Royal Military Academy, Sandhurst, UK and Asia Pacific Center for Strategic Studies, Hawaii, USA.*

The trend of Road Accidents in Mauritius is very dynamic. The increasing vulnerability of road users to road traffic accidents is mainly due to speeding, drink driving, careless driving and heedless crossing of the road. Our analysis revealed that pedestrians and riders are the largest victim group of fatalities and injuries. The management of road accident is based on the concept of 4E's; Engineering, Enforcement, Education and Evaluation. The Traffic Branch is mostly involved with Enforcement, Education and Evaluation.

During the year 2020, the Traffic Branch spared no effort in the enforcement of Road Traffic laws throughout the island to detect and deter infractions of traffic laws. The quantity and quality of enforcement against road safety related offences was considerably enhanced and operations carried out were intelligence-led and targeted.

Along with the enforcement programme, the Traffic Branch is also very much involved in the sensitisation and education of drivers and other categories of road users to promote safe driving and safe behaviours on our roads. In order to bring the road accident to a downward trend and to render our roads safer, the Traffic Branch will maintain concerted efforts in partnership with Police Divisions and other units of the Force both on enforcement and education campaigns.

This plan paves our way towards improving safety and security of our roads and rail and our strategic objectives in better policing our roads.

**Mr. M. D. Taujoo, PMSM**  
Deputy Commissioner of Police  
Traffic Branch

## OUR COMMITMENT

We are committed to achieve the Force Priorities through efficient and effective response with a high degree of commitment. In addition we also endeavour to achieve our Branch objectives:

### REDUCING ROAD ACCIDENTS

- (i) To reduce the number of Road Accidents (K&SI) by 3%

*K&SI Accidents refer to cases where one or more persons involved therein have been Killed or Seriously Injured We endeavour to check on the behavioural problem which leads to the occurrence of such accidents. We aim at further reducing road accidents by performing more intelligence-led speed checks, alcotests operations and establish road-safety related contraventions at accident-prone areas.*

### SERVICE DELIVERY/ ENQUIRIES/ PHQ'S

- (i) Ensure 75% of correspondences/ letters are responded to within 21 days.
- (ii) Reply to PHQ's within 15 days as the case may be.
- (iii) Reply to PIAC correspondences within five (5) working days.
- (iv) Ensure a 100% usage of Crime Occurrence Tracking System (COTS).

*Administrative mechanisms in place at the level of Traffic Branch play a vital role and has a direct impact on Policing and the quality of service delivery. Therefore, we will ensure that administrative support are optimised in ensuring that objectives set are achieved.*

### PUBLIC SENSITISATIONS

- (i) To Increase our Sensitization Campaign by 3%

*We aim to increase awareness session on road & rail safety to educate road users on road safety precautions as well as to keep the public abreast of the existing road traffic legislations and amendments thereto. Moreover the public is being sensitised on the importance of the use of seat belts through the Roll-Over Simulator. Road safety education is of paramount importance and essential element to ensure good road safety behaviour. We intend to further increase the number of sensitization campaigns by 3%.*

### ENHANCING SECURITY ON PUBLIC ROAD & RAIL

- (i) Conducting targeted operations daily (Seat belt, Using Cellular Phone, Failing to comply with traffic lights);
- (ii) Carrying out Alcotest & Speed Check Operations twice daily;
- (iii) Conducting monthly sensitization campaign on Road Safety with members of public, road users, etc.;
- (iv) Conduct quarterly meeting with stakeholders, Driving School Operators, etc...)
- (v) Preventing illegal Parking by conducting Wheel Clamp Operations island-wide.

### IMPROVING ONLINE SERVICE COUNTER

- (i) To Increase the processing of the number of applications at the Online Service Counter by 50% with a view to reduce the waiting time to obtain a provisional driving licence.

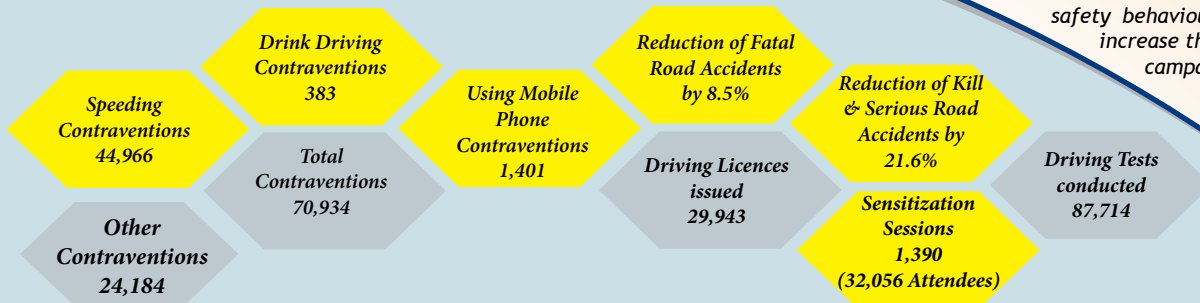
*The Online service counter of the Licensing office attends to an average 80 applicants daily. This service, which was limited to the application for provisional driving licences for auto/motorcycle and private cars, has been extended to all categories of vehicles. With a view to improve our quality of service by enabling processing of such applications on a reasonable time delay; we intend to increase the processing of the number of applications daily by 50% (from 80 to 120 daily).*

### ROAD SAFETY OPERATIONS

- (i) To Increase our Intelligence-led Operations by 5%.

*With a view to curb down the non compliance to Road Traffic legislations, we will, on a daily basis, maintain dedicated operations targeting specific breaches such as speeding, drink and driving, use of mobile phone and failing to fasten seat belt. With a view to rendering our road safer, we will increase intelligence-led operations by 3%.*

## Achievements 2020



## Implementation, Supervision, Monitoring & Evaluation



- 1<sup>st</sup> Level**  
Monthly Meeting at Traffic Branch Level
- 2<sup>nd</sup> Level**  
Force Monthly Coordinating Meeting by Commissioner of Police