Objective 4: Honing Investigation Techniques & Detection Skills

Target 1:

Register at least 90% compliance with established protocols

- * Carry out training on scene of crime management thrice yearly.
- Increase the use of the Divisional interview recording system by



forwarded to



FSL within 24 hours after being secured.

Target 2:

Record 20% rate of detection in all reported cases

Activities

* Achieve 20% detection in reported cases of crime and misdemeanour.

Objective 5: Combating Trafficking & Use of Illegal Drugs Target 1:

Ascertain that 95 % of persons sensitised do not get involved in drug offences and places where drugs seized remain drugs free

Activities:

* Ensure that at least two awareness sessions on the ill effects of illicit drugs are carried out in all colleges within the Division.





Action Plan 2015 - 2016



Quality Service with Pride and Care



RODRIGUES DIVISION

Orc Police

The Action Plan of Rodrigues Division for 2015-2016 sets out the objectives and targets for Rodrigues for this year.

Rodrigues is known to be a secure and safe place for its inhabitants and visitors. We will ensure it will always be so. However, we intend to be more proactive in addressing neighbourhood policing issues. This includes a commitment to be always by your side whenever you summon us. We will address issues of concern with courtesy and in a professional manner.

We are committed to ensuring a high quality of service to the Rodriguan community. As such, we will equip our staff with the necessary knowledge and skills while at the same time outreaching members of the community for their support.

We are alive to the new crime dynamics and challenges which are likely to threaten the peaceful life of the community. In order to guard from these problems our plan has taken a holistic and proactive approach in the identification of potential scourges and how to address them head on.

With your continued support and that of our partners, we are confident we will continue to provide an excellent policing service of which we can all be proud.

> Divisional Commander Rodrigues Division

OUR VISION

Quality Service with Pride and Care

OUR MISSION STATEMENT

Enhancing the quality of life of our people by preserving the public peace, enforcing the law, ensuring a safer environment and focusing on service excellence

OUR FOCUS

To serve, help and protect the community

OUR VALUES

Professionalism: We strive to meet the needs and demands of our people

Respect: We exhibit tolerance and sensitivity to the people we serve.

Integrity: We believe it is the basis for community

Dignity: We value human life and dignity as

Excellence: We are most effective when we can

OUR STRATEGIC GAINS

- > Increased Public Confidence in the Police
- > Higher Willingness of Victims to report Crime
- Lower Complaint Rates

- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Target 1:

Reduce larceny with aggravating circumstances by 2 %

Activities:

- Increase by 10% the number of targeted vehicles check operations.
- Increase by 59 the number of HC check.
- Increase by 5% the number of patrols in hot spots.
- Increase by 2

neighbourhood watch scheme.

Target 2:

Reduce the number of Road Accidents (K&SI) by at least 1% Activities:

- Increase by 10% the number of speed check operations.
- Increase by 10% the number of Alcotest operations.
- Increase by 10% the number of road safety awareness sessions.

Objective 2: Enhancing Service Delivery

Target 1:

Mark at least 90% achievements on service standards set

Activities:

- **Process** applications for certificate of character within one month.
- **Process** applications for firearm

licence within 45 days.

* Response to correspondences within 5 days.

Target 2:

Resolve at least 90% of policing problems in consultation with stakeholders

Activities:

* Increase by 10% the number of problems resolved arising out of community policing forum.

Target 3:

Ensure that 4 % of community policing forum are carried out online.

Activities:

* Ensure at least 3 virtual community policing forums are being carried out yearly.

Objective 3: Increasing Speed of Intervention

Target 1:

Ensure that 90% of emergency public requests are being attended within 15 minutes delay

Activities:

- * Sorting requests received at stations of a priority basis and those of emergency nature to be attended within 15 minutes.
- * Carry out 4 Simulation exercises to ensure operational readiness of personnel.



