

Objective 4: Honing Investigation Techniques & Detection Skills

Target 1:

*Record at least 20% detection rate in all reported cases of crime and misdemeanour*

Activities

- \* Increase by 2% the number of training sessions on Investigative/interrogation techniques. Provide training for capacity building in investigation techniques.
- \* Ensure compliance with established protocols.
- \* To increase by 50 % the use of digital interview room for investigation into cases of crime.



Objective 5: Combating Trafficking & Use of Illegal Drugs

Target 1:

*Ensure that 70% of places where drugs are seized remain drug free*

Activities:

- \* Increase by 5% the number of drug awareness campaigns in educational institutions.
- \* Increase by 10% the number of drugs related information channelled to ADSU information sharing through Community Policing Forums.
- \* Carry out joint crackdown operations with ADSU/CID at least once every fortnightly near drug prone areas.



# Contacting Eastern Division



### Police Stations

		
Belle Mare	415 2114	<a href="mailto:bmarestn.mpf@govmu.org">bmarestn.mpf@govmu.org</a>
Brisee Verdier	418 4519	<a href="mailto:bverdierestn.mpf@govmu.org">bverdierestn.mpf@govmu.org</a>
Camp de Masque	416 6364	<a href="mailto:cdmasquestn.mpf@govmu.org">cdmasquestn.mpf@govmu.org</a>
Dubreuil	665 5213	<a href="mailto:dubreuilstn.mpf@govmu.org">dubreuilstn.mpf@govmu.org</a>
Flacq	413 6255	<a href="mailto:flacqstn.mpf@govmu.org">flacqstn.mpf@govmu.org</a>
Lallmatie	418 0412	<a href="mailto:lmatiestn.mpf@govmu.org">lmatiestn.mpf@govmu.org</a>
M/Blanche	437 3112	<a href="mailto:mblanchestn.mpf@govmu.org">mblanchestn.mpf@govmu.org</a>
Moka	433 6612	<a href="mailto:mokastn.mpf@govmu.org">mokastn.mpf@govmu.org</a>
Quartier Militaire	435 6246	<a href="mailto:qmilitairestn.mpf@govmu.org">qmilitairestn.mpf@govmu.org</a>
Riviere Seche	419 2337	<a href="mailto:rsechestn.mpf@govmu.org">rsechestn.mpf@govmu.org</a>
St Pierre	433 0958	<a href="mailto:stpierrestn.mpf@govmu.org">stpierrestn.mpf@govmu.org</a>
Trou d'Eau Douce	480 2712	<a href="mailto:tdoucestn.mpf@govmu.org">tdoucestn.mpf@govmu.org</a>

### Police Posts

Flacq Hospital	413 6945
MBC	402 8027

# Action Plan

2015 - 2016

Quality Service with Pride and Care



EASTERN  
DIVISION

## Foreword

I am pleased to present the 2015-2016 Action Plan of Eastern Division. The Division covers an area of 300 km<sup>2</sup> with a population density of 220 000 inhabitants. With the emergence of several residential areas, hotels, bungalows and road networks, the Division has gradually evolved from a low key to a bustling one.

For the past few years, Community Policing has been an essential platform which has helped us to better understand local issues and concerns, and provide all segments of our community a channel of communication where they can voice out their problems. It is this drive for inclusion and tolerance which we will use as a central theme for this action plan.

Larceny in dwellings and on public roads, anti-social behaviour, road fatalities are the contemporary issues that are affecting us. Therefore, we are going to focus on these issues by effectively deploying our resources based on the concepts of proactive and predictive policing. We believe that police visibility, responsiveness and support to communities are key to keeping crime levels down and providing people with a sense of peace and reassurance. Listening, understanding and being in touch with local community issues and concerns is also critical in helping to prevent crime and maintain public order.

Last but not the least, I wish to convey my gratitude to all staff of Eastern Division, Supporting Units as well as all our stakeholders for their unflinching support. I am confident, I have the best team around me and, with the public's continuing support, we can meet our objectives set out in this Action Plan.

Divisional Commander  
Eastern Division

### OUR VISION

Quality Service with Pride and Care

### OUR MISSION STATEMENT

Enhancing the quality of life of our people by preserving the public peace, enforcing the law, ensuring a safer environment and focusing on service excellence.

### OUR FOCUS

To serve, help and protect the community.

### OUR VALUES

**Professionalism:** We strive to meet the needs and demands of our people.

**Respect:** We exhibit tolerance and sensitivity to the people we serve.

**Integrity:** We believe it is the basis for community trust.

**Dignity:** We value human life and dignity as guaranteed by our Constitution.

**Excellence:** We are most effective when we can identify and solve community problems.

### OUR STRATEGIC GAINS

- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

## Our Action Plan

*July 2015 - June 2016*

### Objective 1: Improving Quality of Life

#### Target 1:

*Reduce larceny with aggravating circumstances by 2 %*

#### Activities:

- \* *Increase by 3% the number of crime prevention campaigns carried out in the Division.*
- \* *Monitor the movements of all Habitual Criminals and travelling HCs on a monthly basis.*
- \* *Increase by 5 % the number of stop and search operations.*



#### Target 2:

*Reduce the number of Road Accidents (K&SI) by at least 1%*

#### Activities:

- \* *Increase by 3% the number of speed check operations.*
- \* *Increase by 10% the number of awareness campaigns on road safety.*
- \* *Increase by 3% the number of alcohol test operations carried out jointly with ERS by 3%.*

### Objective 2: Enhancing Service Delivery

#### Target 1:

*Resolve at least 5% of policing problems in consultation with relevant stakeholders.*

#### Activities:

- \* *Initiate actions targeting public nuisances within 5 working days following notification thereof.*
- \* *Reduce by 30% the number of recurrent complaints made by the community.*

### Target 2

*Make at least 90% achievement on service standards set*

#### Activities:

- \* *Acknowledge receipt of all letters of complaints within 48 hours.*
- \* *Reply to all correspondence within 15 days.*



### Objective 3: Increasing Speed of Intervention

#### Target 1

*Attend to at least 90% of Emergency Public Calls within 15 minutes*

#### Activities:

- \* *Ensure that Divisional OPS Room channel all requests for assistance to station concerned within 5 mins.*
- \* *Ensure that vehicles allocated to Police Stations are maintained in good conditions at all times.*
- \* *Carry out at least 3 simulation exercises to uphold our operational effectiveness and response.*

