

OUR VISION

Quality Service with Pride and Care

OUR MISSION

To faithfully execute and perform our duties incumbent on us and all other duties as required in relation to internal security, disaster management and public order.

OUR FOCUS

To serve, help and protect the community.

OUR VALUES

Professionalism: We strive to meet the needs and demands of our people.

Respect: We exhibit tolerance and sensitivity to the people we serve.

Integrity: We believe it is the basis for community trust.

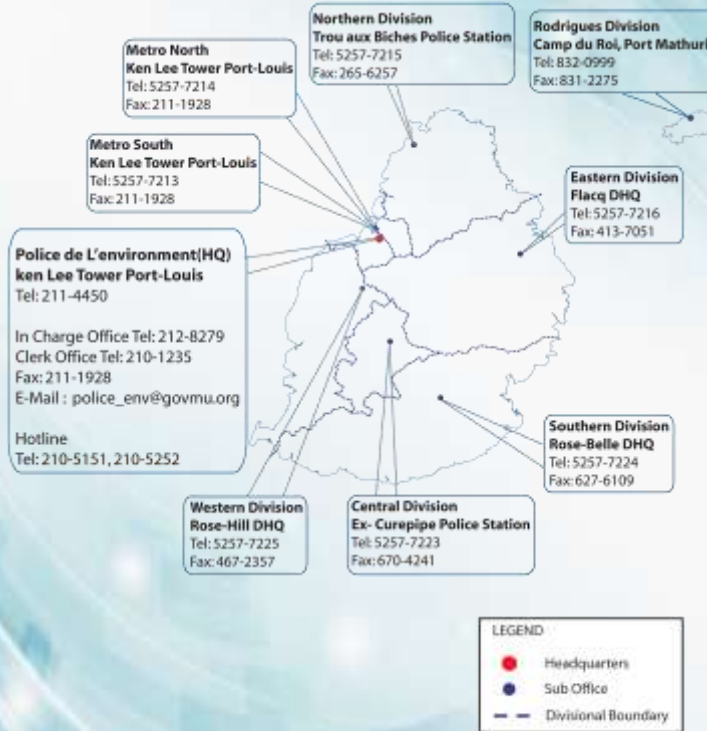
Dignity: We value human life and dignity as guaranteed by our Constitution.

Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS

- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Contacting Police de L'Environnement



Note: All complaints should be made on the unit Hot-lines for administrative purposes.

Action Plan 2015 - 2016



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Foreword

I am pleased to present the Action Plan for the year 2015-2016 for Police de l'Environnement. Since its creation on the 1st December 2000 this is the maiden plan of Police de l'Environnement. The protection of the environment in all aspects, remain a matter of public concern and an important policing challenge for Police de l'Environnement. The unit is making optimum use of resources to effectively and efficiently enforcing the Environment Protection Act 2002 and other legislations declared as Environmental laws in collaboration with the authorities concerned.

The objective of the unit for the year 2015-2016 is to focus on activities affecting the environment and the community such as illegal dumping, illegal littering, noise pollution, vehicles emitting heavy black smoke among others. The unit is convinced that a more targeted approach, sensitization of the community and enhancing partnership are key factors for a better protection of the environment. The unit will continue to strive to ensure a professional policing service to meet the expectations of the community and to gain public confidence in its endeavour to make our country clean and good to live.

Officer-in-Charge
Police de L'Environnement

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Activities:

- * Increase by 10% the number of Operations targeting auto/ motorcycles causing excessive/ greater noise.
- * Increase by 10% the number of Checks on Licensed Premises (Nightclubs, Restaurants and Bungalows) respecting noise pollution.
- * Increase by 10% the number of Police Operations against vehicles emitting heavy black Smoke.



Objective 2: Enhancing Service Delivery

Activities:

- * Answer to at least 90% of the public calls received through the unit hotlines within 15 seconds.
- * Ensure that at least 90% of complaints are attended to within 24 hours.
- * Inform complainants of the outcome of their complaints within 15 days.



Objective 3: Increasing Speed of Intervention

Activities:

- * Respond to at least 75% of requests of emergency nature (e.g. chemical spill) within 30 mins.

- * Respond to at least 90% of complaints of Non-emergency nature (e.g. barelands in bad state) within 48 hours.



Objective 4: Honing Investigation Techniques & Detection Skills

Activities:

- * Resort to Sound Level Meter in at least 75% of targeted operations to detect vehicles emitting excessive noise.
- * Resort to Smoke Meter in at least 90% of operations to detect the opacity of smoke emission from vehicles emitting heavy black smoke.



Objective 5: Combating Trafficking & Use of Illegal Drugs

Activities:

- * Increase by 10 % notices (Eyesore Abatement) requiring owner/s of abandoned buildings and bushy land, likely to be resorted to for drug activities, to put right the cause of the nuisance.
- * Initiate actions in all cases where the Eyesore Abatement Notice has not been complied with.

