

OUR VISION

Quality Service with Pride and Care

OUR MISSION

Provide effective and efficient response during Public Order Policing problems by observing the concept of minimum force, being proactive and human rights compliant in the discharge of our duties thus assuring a safer neighbourhood.

OUR FOCUS

To serve, help and protect the community.

OUR VALUES

Professionalism: We strive to meet the needs and demands of our people.

Respect: We exhibit tolerance and sensitivity to the people we serve.

Integrity: We believe it is the basis for community trust.

Dignity: We value human life and dignity as guaranteed by our Constitution.

Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS

- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Contacting Special Support Unit (SSU)

SSU HEADQUARTERS

Chief Clerk office
Tel: 208-8350, 211-1709 Ext 1306,1443
E-Mail : ccssu.mpf@govmu.org

SSU OPS ROOM

(24 hrs Basis)
Tel : 211-0628, Ext 1365
Email : opsssu.mpf@govmu.org

SSU NO1

Tel: 211-1708, Ext 1535

SSU NO2

Tel: 208-1229, Ext 1384

SSU NO3

Tel: 211-8846, Ext 1540

SSU NO4

Tel: 211-1706, Ext 1233

SSU NO5

Tel: 208-0268, Ext 1534

SSU NO6

Tel: 212-7533, Ext 1524, 1449

SSU SRG

Tel: 212-3286, Ext 1553

SSU Training Establishment

Tel: 208-2480, Ext 1455

Technical Unit

Tel: 213-2786, Ext 1495



Action Plan 2015 - 2016



Quality Service with Pride and Care



Foreword

I am pleased to present the Special Support Unit (SSU) Action Plan for 2015-2016. The SSU is responsible for Public Order Policing and the maintenance of Law and Order in the Republic of Mauritius and its dependencies in riotous situations and civil disturbances. Its main objective is to act as an ever ready backup to deal with any type of emergency arising throughout the island, where the Regular Police is overwhelmed and in need of support. Besides, this Unit also provides support to Divisions and performs several duties such as mobile preventive patrols and vehicle check points, escort of dangerous prisoners, guarding of vital installations and assisting in Disaster Relief Operations.

As a support unit and in line with the Strategic Directions of the Mauritius Police Force, the SSU is adopting a more coordinated proactive approach to support all Police Divisions and Branches in reducing crimes with the optimum use of available technology. Training is geared towards achieving a healthy and fit organization ready to attend to any request within time limit and with the highest level of response. We will preserve the public peace and prevent the deterioration of Law and Order through mediation, negotiation, persuasion and respect the fundamental rights of citizens. We are determined to provide a quality service to our internal and external customers to ensure a safer neighbourhood.

Officer-in-Charge
Special Support Unit

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Activities:

- * *Increase by 5% the number of mobile patrols and Vehicle Check Points along identified crime prone axes.*
- * *Ensure at least 75% achievement on requests received for mobile patrols from Divisions.*



Objective 2: Enhancing Service Delivery

Activities:

- * *Resolve at least 75% of Public Order policing problems jointly with Divisions through mediation, negotiation, persuasion and use of minimum force.*
- * *Carry out at least one lecture per month on mediation, negotiation and persuasion skills for SSU personnel.*



Objective 3: Increasing Speed of Intervention

Activities:

- * *Ensure that in at least 90% of requests emanating from PIOR, troops leave camp within 15 mins of notification time.*

- * *Carry out at least 24 simulation exercises to ensure operational readiness of manpower and resources at all times.*



Objective 4: Honing Investigation Techniques & Detection Skills

Activities:

- * *Support Intelligence and Investigative Units with information by channelling to those at least one IRF (5x5x5) after each operation.*
- * *Increase by 3% targeted motorcycles patrols at places of complaints and hot spots.*



Objective 5: Combating Trafficking & Use of Illegal Drugs

Activities:

- * *Increase by 5% joint patrols and vehicle check points at places where drugs have been seized.*
- * *Carry out at least 12 outdoor exercises in regions where Cannabis plants have been uprooted.*

