



MAURITIUS POLICE FORCE **POLICING** **PRIORITIES** 2018 - 2019

Police Commissioner's Message

This document presents the 2018/2019 Policing Plan of the Mauritius Police Force (MPF). It reaffirms the relevance of the current strategic direction 2015-2018, the goal of which is to enhance the quality of life of our people by preserving the public peace, enforcing the law, ensuring a safer environment and focusing on service excellence.

In fact, this Plan ensures that we maintain our policing priorities and crime control strategies implemented since the past three years. The reason is that it is now that we are starting to reap the fruits of our investment. Besides the policing issues emerging, warrant a strengthening of the foundation that has been laid as opposed to adopting a totally new line of approach. While we are proud of the positive strides Police have made in many areas, such as the decreasing trend in property crimes and huge seizures of drugs, we are working with more zeal to address other issues such as road safety. We believe that there is always more that we can do with the community to make our roads safer and reduce road fatalities.

The five (5) objectives outlined in the Plan represent the consensual views of our stakeholders. They set out the approach Police are taking to work with the public, communities and partners to address their policing concerns.

The new design of the Plan makes it easier to understand and interpret, and I hope it will provide greater accessibility and accountability to the public. For this reason, I encourage every law abiding citizen to engage with their Police for keeping their surrounding safe, secure and free from crime. We are fortunate that mainland Mauritius, Rodrigues and other outer islands remain very safe places in which citizens can live, work and play knowing that the Mauritius Police Force is committed to its vision to provide "Quality Service with Pride and Care".

K. M. Nobin, PMSM
Commissioner of Police

Objective 1

IMPROVING QUALITY OF LIFE

To productively utilise all resources to address community policing problems, prevent crime, increase public confidence and build stronger neighbourhood.


METHODOLOGY	 Resolve community policing problems and prevent criminal activities.	 Improve visibility, availability and accessibility of Police Officers.
	 Enhance our partnership with the community and other stakeholders.	
TARGETS	<ul style="list-style-type: none"> ➤ Ensure safer neighbourhoods by reducing Crime against Property (Larceny with aggravating circumstances) by 6%. ➤ Render our road safer by reducing the number of road accident (Killed & Seriously injured) by 3%. ➤ Answer to at least 90% of public calls received through Police hotlines within 15 seconds. ➤ Achieve a 10% increase in the number of Community Policing meetings at all levels. 	

Objective 2

ENHANCING SERVICE DELIVERY

To maximise operational efficiency and strive for excellence in customer service.




METHODOLOGY	 Improve institutional arrangements for ensuring service excellence.	 Adopt a consultative approach in addressing policing problems so as to meet the needs and expectations of the community.
	 Integrate Virtual Community Forum (VCF) into the existing Community Policing one.	
TARGETS	<ul style="list-style-type: none"> ➤ Mark at least 90% achievement on service standards set. ➤ Resolve at least 10% of policing problems in consultation with relevant stakeholders. ➤ Ensure that 10% of Community Policing Forum held are carried out online. 	


MAURITIUS POLICE FORCE
moving from Traditional to
CONTEMPORARY POLICING

Objective 3

INCREASING SPEED OF INTERVENTION




To make optimum use of resources in order to respond effectively to all public requests within the least possible delay.

METHODOLOGY	 Improve coordination among different response teams within the Force.	 Make optimum use of technology to improve operational effectiveness.
	 Conduct regular simulation exercises to maintain operational readiness.	
TARGETS	<ul style="list-style-type: none"> ➤ Attend to at least 90% of emergency public calls within 15 minutes. ➤ Make at least 90% use of technological equipment in Police interventions. ➤ Ensure that supervising officers spend at least 35% of their daily working time with personnel on operational duties. 	

Objective 4

HONING INVESTIGATION TECHNIQUES & DETECTION SKILLS

To expand the use of evidence-based methods in the investigation and detection of crimes.

METHODOLOGY	 Ensure strict adherence to established protocols among intervention Units.	 Use of analytical techniques to support investigation.
	 Share best practices in the investigation field.	
TARGETS	<ul style="list-style-type: none"> ➤ Register at least 90% compliance with established protocols. ➤ Record at least 60% detection rate in all reported cases. ➤ Publish on a quarterly basis a document on lesson learnt following elucidated crime cases. 	

Objective 5

COMBATING TRAFFICKING & USE OF ILLEGAL DRUGS

To stop the proliferation of illegal drugs and disrupt drug related activities.

METHODOLOGY	 Adopt a zero-tolerance approach in the fight against illegal drugs.	 Increase public awareness and educate the public on ill-effects of drug abuse.
	 Strengthen local, regional and international cooperations and intelligence sharing network.	
TARGETS	<ul style="list-style-type: none"> ➤ Achieve at least 75% success in drug-related operations in terms of arrest and seizure. ➤ Ensure that 70% of places where drugs are seized remain drug free. ➤ Ascertain that at least 95% of young persons sensitised do not get involved in drug offences. 	

CONTACTING THE POLICE

POLICE HEADQUARTERS

Police Information & Operations Room

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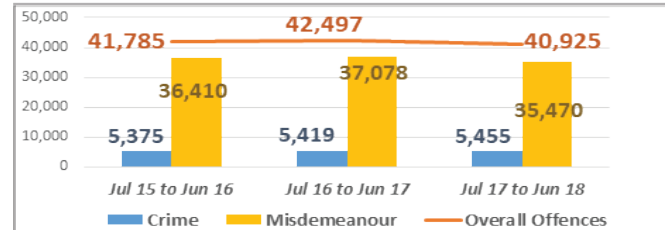


FACT SHEET

Period 2015 - 2018 (Financial year)



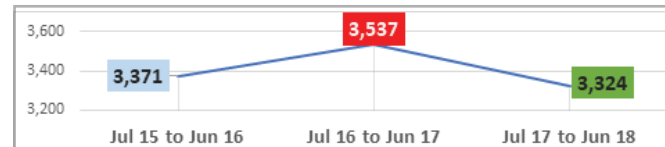
1. CRIME STATUS



OBSERVATIONS (2017/2018 compared to 2016/2017)

- Overall: - 3.7% (- 1,572 cases)
- Crime: + 0.66% (+ 36 cases)
- Misdemeanour: - 4.34% (- 1,608 cases)

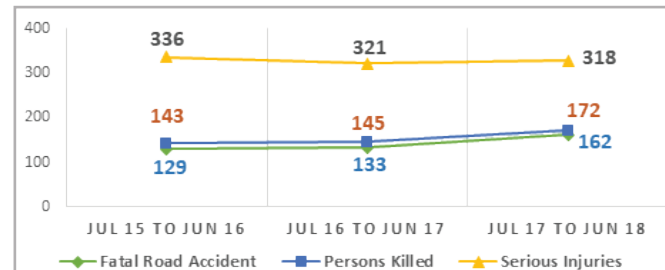
2. LARCENY AGGRAVATING CIRCUMSTANCES



OBSERVATIONS (2017/2018 compared to 2016/2017)

- No. of cases reported: - 6.02 % (- 213 cases)

3. FATAL ROAD ACCIDENT



OBSERVATIONS (2017/2018 compared to 2016/2017)

- No. of cases: + 21.8% (+29 fatal)
- No. persons killed: + 18.6% (+27 persons)

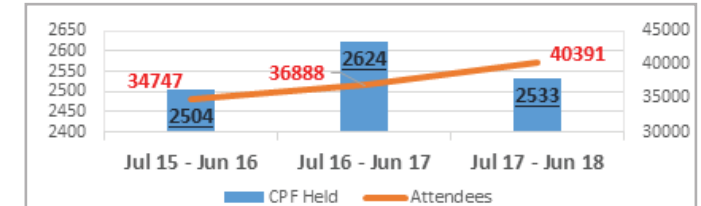
4. ROAD TRAFFIC CONTRAVENTIONS



OBSERVATIONS (2017/2018 compared to 2016/2017)

- No. of Contraventions established: + 18.44% (+ 40,374 offences)

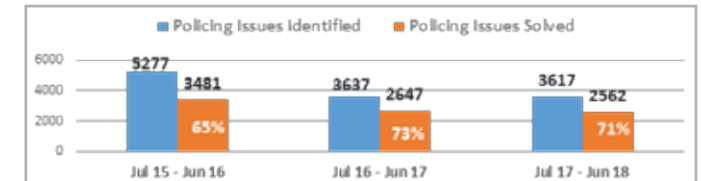
5. (i) COMMUNITY POLICING FORUMS



OBSERVATIONS (2017/2018 compared to 2016/2017)

- No. of Community Policing forums at all levels: -3.47% (-91 forums)
- No. of Attendees: +9.5% (+3,503 attendees)

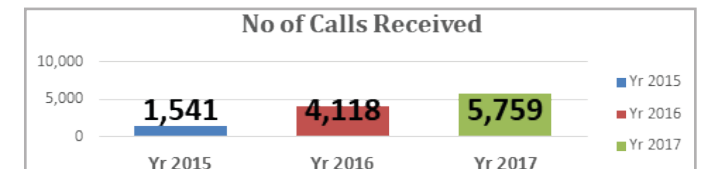
(ii) POLICING ISSUES



OBSERVATIONS

- No. of Policing issues resolved: >70 %

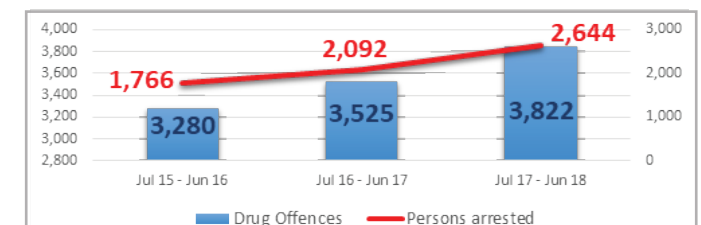
6. POLICE HOTLINE (148)



OBSERVATIONS (2017 compared to 2016)

- No. of calls received: + 39.8 % (+1,641 calls)
- No. of calls responded within 15 seconds: 100%

7. DRUG OFFENCES & ARREST



OBSERVATIONS (2017/2018 compared to 2016/2017)

- No. of drug offences detected: + 8.4% (+297 offences)
- No. of persons arrested: + 26.4% (+552 persons)

Source: ADSU, Crime Records Office, PIOR, PRDU & Traffic Branch