Contacting Special Support Unit (SSU)

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SSU NO5
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Tel: 212-7333, Ext 1523, 1449
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Tel: 212-3286, Ext 1553
SSU Training Establishment
Tel: 208-2480, Ext 1455
Technical Unit
Tel: 213-2789, Ext 1495

OUR VISION
Quality Service with Pride and Care

OUR MISSION
Provide effective and efficient response during Public Order Policing problems by observing the concept of minimum force, being proactive and human rights compliant in the discharge of our duties thus assuring a safer neighbourhood.

OUR FOCUS
To serve, help and protect the community.

OUR VALUES
Professionalism: We strive to meet the needs and demands of our people.
Respect: We exhibit tolerance and sensitivity to the people we serve.
Integrity: We believe it is the basis for community trust.
Dignity: We value human life and dignity as guaranteed by our Constitution.
Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS
- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Action Plan
2015 - 2016
Quality Service with Pride and Care
Foreword

I am pleased to present the Special Support Unit (SSU) Action Plan for 2015-2016. The SSU is responsible for Public Order Policing and the maintenance of Law and Order in the Republic of Mauritius and its dependencies in riotous situations and civil disturbances. Its main objective is to act as an ever ready backup to deal with any type of emergency arising throughout the island, where the Regular Police is overwhelmed and in need of support. Besides, this Unit also provides support to Divisions and performs several duties such as mobile preventive patrols and vehicle check points, escort of dangerous prisoners, guarding of vital installations and assisting in Disaster Relief Operations.

As a support unit and in line with the Strategic Directions of the Mauritius Police Force, the SSU is adopting a more coordinated proactive approach to support all Police Divisions and Branches in reducing crimes with the optimum use of available technology. Training is geared towards achieving a healthy and fit organization ready to attend to any request within time limit and with the highest level of response. We will preserve the public peace and prevent the deterioration of Law and Order through mediation, negotiation, persuasion and respect the fundamental rights of citizens. We are determined to provide a quality service to our internal and external customers to ensure a safer neighbourhood.

Officer-in-Charge
Special Support Unit

Objective 1: Improving Quality of Life
Activities:
* Increase by 5% the number of mobile patrols and Vehicle Check Points along identified crime prone axes.
* Ensure at least 75% achievement on requests received for mobile patrols from Divisions.

Objective 2: Enhancing Service Delivery
Activities:
* Resolve at least 75% of Public Order policing problems jointly with Divisions through mediation, negotiation, persuasion and use of minimum force.
* Carry out at least one lecture per month on mediation, negotiation and persuasion skills for SSU personnel.

Objective 3: Increasing Speed of Intervention
Activities:
* Ensure that in at least 90% of requests emanating from PIO R, troops leave camp within 15 mins of notification time.
* Carry out at least 24 simulation exercises to ensure operational readiness of manpower and resources at all times.

Objective 4: Honing Investigation Techniques & Detection Skills
Activities:
* Support Intelligence and Investigative Units with information by channelling to those at least one IRF (5x5x5) after each operation.
* Increase by 3% targeted motorcycles patrols at places of complaints and hot spots.

Objective 5: Combating Trafficking & Use of Illegal Drugs
Activities:
* Increase by 5% joint patrols and vehicle check points at places where drugs have been seized.
* Carry out at least 12 outdoor exercises in regions where Cannabis plants have been uprooted.