Contacting Port Police

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Port Port
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OUR VISION
Quality Service with Pride and Care

OUR MISSION
Tightening security measures in the Port Area to ensure a safe environment to port users.

OUR FOCUS
To serve, help and protect the community.

OUR VALUES
Professionalism: We strive to meet the needs and demands of our people.
Respect: We exhibit tolerance and sensitivity to the people we serve.
Integrity: We believe it is the basis for community trust.
Dignity: We value human life and dignity as guaranteed by our Constitution.
Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS
➢ Increased Public Confidence in the Police
➢ Higher Willingness of Victims to report Crime
➢ Lower Complaint Rates
➢ Improved Service Delivery
➢ Effective Investigation and Prosecution of Crime

Action Plan
2015 - 2016
Quality Service with Pride and Care
Foreword

I am pleased to present the Action Plan for Port Police for the year 2015-2016. Security in the Port area is of utmost importance. Our fundamental goal consists of creating a conducive and secure environment for Port users and various stakeholders operating within the Port Area. As you are aware, 99% of our country’s economy activity transits through the Port Area. Therefore, the Port Area, all cargo handling activities and services so provided need to be secured through an effective and efficient policing. To that end amongst others, we will do our best to prevent unauthorized access of persons and vehicles in the Port Area. We will also police to render Port Louis/ Caudan Waterfront safer for our visitors.

This plan sets out how Port Police will focus its priorities during the year 2015 in order to make the best use of our available resources. These priorities have been set out after consultation within the force, with the stakeholders and Ministries/Departments. To attain our objective successfully, we will enormously value the contribution of Port Users and we believe that the collaboration and information sharing among stakeholders are the way forward. Our proactive strategy as well as community partnership remains one of the best way to maintain and strengthen the relationship between the Police and various stakeholders in the Port Area to promote Port Louis harbour as a safe destination in the region and to enhance economic development of the Republic of Mauritius. We will strive hard towards making the Port Area an effective service provider and a safe destination.

Officer-in-Charge
Port Police

Our Action Plan

Objective 1: Improving Quality of Life

Activities:
• Increase by 3% the number of vehicle checks at larceny prone locations and axes within the port area.
• Increase by 3% the numbers of mobile patrol at night to curb down disturbances/ antisocial behaviour.

Objective 2: Enhancing Service Delivery

Activities:
• Increase by 2% the number of working sessions with Tour Operators on issues pertaining to security of visitors.

Objective 3: Increasing Speed of Intervention

Activities:
• Respond to incidents within the port area within 15 minutes.

Objective 4: Honing Investigation Techniques & Detection Skills

Activities:
• Achieve 50% detection rate for property crimes committed within the port area.
• Clear 72% of cases under investigation within one year.

Objective 5: Combating Trafficking & Use of Illegal Drugs

Activities:
• Increase by 3% the number of vehicles search operations within the Port Area.
• Increase by 2% the number of stop and search on suspicious persons (including passengers, seamen and crew members) in the Port Area.