

Objective 4: Honing Investigation Techniques & Detection Skills

Target 1:

Ensure at least 90% compliance with established protocols

Activities

- * Train at least 12 officers from police station on the Digital Interviewing Technique for this year.
- * Provide training on intelligence to at least 12 officers from police station/ units



Target 2:

Record 20% rate of detection in all reported cases

Activities

- * Increase the rate of detection for crimes and misdemeanours by 5%.
- * Train at least 5% of station personnel on investigation techniques & detection skills.
- * Ensure an increase of 50% in the use the Digital Interviewing Room by investigators.
- * Ensure at least 90 % compliance with scene of crime management protocols.
- * Encourage the sharing of knowledge and experience of talented officers through at least a monthly mentoring, open and informal forum.

Objective 5: Combating Trafficking & Use of Illegal Drugs

Target 1:

Ensure that 70% of places where drugs are seized remain drug free

Activities:

- * Carry out at least one training session monthly for station personnel on drugs investigation with the support of ADSU.
- * Increase by 2% the number of drug cases detected by station personnel.
- * Ensure that intelligence/ information concerning drug is shared with ADSU officers within 24hrs.



Contacting Metropolitan Division (South)



P o l i c e S t a t i o n s



| | | |
|-------------------|----------|--|
| Bain Des Dames | 210 0506 | bdamestn.mpf@govmu.org |
| La Tour Koenig | 234 2046 | ltkoenigstn.mpf@govmu.org |
| Line Barracks | 210 0854 | lbarracksstn.mpf@govmu.org |
| Pailles | 286 5057 | paillesstn.mpf@govmu.org |
| Pope Hennessy | 211 8920 | phenessystn.mpf@govmu.org |
| Pointe aux Sables | 234 4517 | psablestn.mpf@govmu.org |

Action Plan

2015 - 2016

Quality Service with Pride and Care



METROPOLITAN
DIVISION
(SOUTH)

Foreword

I am pleased to present the Action Plan 2015-2016 for Metropolitan Division (South). Our policing priorities have not been set in isolation but made through community consultations and are meant to be strategically driven to ensure a safer Division. Policing in our Division are very specific on the basis that there are certain peculiar features in the Division such as the Parliament and Government House; Prime Minister's Office, Ministries; Municipal Council; Judiciary and Courts; High Commissions and Embassies; Central Market; Champ de Mars Race Course; Victoria Square Traffic Centre; Port-Louis Waterfront and other Financial Institutions.

In developing this plan we have ensured the participation of our key partners, the community and other local stakeholders with a view to meet everyone's satisfactions and expectations. Listening to the people we have pledged to serve is our priority in order to understand what matters to them. In so doing, we have been able to develop good relationships with our partners, who have helped us to create a congenial and peaceful environment that is a good place to live, work and play. We will continue to work closely with you so that together, we can make the best use of our resources to deliver the best possible service to you.

This plan lays out how, in partnership with our strategic partners we will tackle our priorities: deliver the best quality of service available, prevent and reduce crime, take more effective action to tackle anti-social behaviour, provide support to victims and make the best use of resources. Within these priorities I have also put in place a number of specific targets to ensure that my staff remain accountable in whatever they do.

Last but not the least, we will always act with integrity. We will be professional and treat you with fairness and respect. We will listen to you, strive to understand your needs and expectations and we will keep you informed. We will work with you to protect you and keep you safe.

Divisional Commander
Metropolitan Division (South)

OUR VISION

Quality Service with Pride and Care

OUR MISSION STATEMENT

Enhancing the quality of life of our people by preserving the public peace, enforcing the law, ensuring a safer environment and focusing on service excellence.

OUR FOCUS

To serve, help and protect the community.

OUR VALUES

Professionalism: We strive to meet the needs and demands of our people.

Respect: We exhibit tolerance and sensitivity to the people we serve.

Integrity: We believe it is the basis for community trust.

Dignity: We value human life and dignity as guaranteed by our Constitution.

Excellence: We are most effective when we can identify and solve community problems.

OUR STRATEGIC GAINS

- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Target 1:

Reduce Larceny with aggravating circumstances by 2 %

Activities:

- * Increase by 5% the number of vehicle checks by day and night in areas prone to property crimes.
- * Monitor all Habitual Criminals residing the Division through at least two monthly checks.
- * Launch targeted operations against receivers of stolen goods at least once monthly.



Target 2:

Reduce the number of Road Accidents (K&SI) by at least 1%

Activities:

- * Increase by 5% the number of speed checks operations in areas prone to road accidents.
- * Increase by 5% the number of checks on licensed premises operating during prohibited hours.

Target 3:

Increase the number of community forum by 5%

Activities:

- * Increase by 5% the number of forums at neighborhood level.
- * Increase by 5% the number of meetings with different stakeholders dealing with road safety.
- * To carry out at least 4 'children traffic playground' campaigns with the concurrence of Traffic branch and other stakeholders.

Objective 2: Enhancing Service Delivery

Targets 1:

Score at least 90% on achievement on service standards

Activities:

- * Ensure that the receipts of all correspondences are acknowledged within 5 days and action taken within 1 month.
- * Ensure that victim support and advice are carried out in at least 70% of cases reported to Police particularly those involving violent crime.



Targets 2:

Solve at least 40% of policing problems identified during community forums

Activities:

- * Ensure that actions on policing problem identified in the course of community forums are initiated within 5 working days.

Objective 3: Increasing Speed of Intervention

Target 1:

Attend to at least 90% emergency requests within 15 minutes

Activities:

- * Ensure that the Divisional Operations Room alerts all units concerned within 3 mins following notification of an emergency.



Target 2:

Ensuring that supervising officers spend at least 35% of their daily worktime with personnel on operational duties

Activities:

- * Ensure that all daily Divisional operations are supervised by at least one Station Manager/Commander.