Objective 4: Honing Investigation Techniques & Detection Skills

**Target 1:**
*Record at least 20% detection rate in all reported cases of crime and misdemeanour*

**Activities**
- Increase by 2% the number of training sessions on investigative interrogation techniques.
- Provide training for capacity building in investigation techniques.
- Ensure compliance with established protocols.
- To increase by 50% the use of digital interview room for investigation into cases of crime.

Objective 5: Combating Trafficking & Use of Illegal Drugs

**Target 1:**
*Ensure that 70% of places where drugs are seized remain drug free*

**Activities:**
- Increase by 5% the number of drug awareness campaigns in educational institutions.
- Increase by 10% the number of drugs related information channelled to A D SU information sharing through Community Policing Forums.
- Carry out joint crack down operations with A D SU/CID at least once every fortnightly near drug prone areas.

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**Contacting Eastern Division**

**Eastern Division**

**Quality Service with Pride and Care**

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**Police Stations**

- Belle Mare: 415 2114, bmarestn.mpf@govmu.org
- Briese Verdiere: 418 4519, bverdierestn.mpf@govmu.org
- Camp de Masque: 416 6364, cdmasquestn.mpf@govmu.org
- Duhreuil: 665 5213, duhreuilstn.mpf@govmu.org
- Flacq: 413 6255, flacqstn.mpf@govmu.org
- Lallmatie: 418 0412, lmatiestn.mpf@govmu.org
- M/Blanche: 437 3112, mblanchestn.mpf@govmu.org
- Moka: 433 6612, mokastn.mpf@govmu.org
- Quartier Militaire: 435 6246, qmilpairstn.mpf@govmu.org
- Riviere Seche: 419 2337, rsecestn.mpf@govmu.org
- St Pierre: 433 0958, stpierrestn.mpf@govmu.org
- Trou d’Eau Douce: 480 2712, tdoucestn.mpf@govmu.org

**Police Posts**

- Flacq Hospital: 413 6945
- MBC: 402 8027
Foreword

I am pleased to present the 2015-2016 Action Plan of Eastern Division. The Division covers an area of 300 km² with a population density of 220,000 inhabitants. With the emergence of several residential areas, hotels, bungalows and road networks, the Division has gradually evolved from a low key to a bustling one.

For the past few years, Community Policing has been an essential platform which has helped us to better understand local issues and concerns, and provide all segments of our community a channel of communication where they can voice out their problems. It is this drive for inclusion and tolerance which we will use as a central theme for this action plan.

Larceny in dwellings and on public roads, anti-social behaviour, road fatalities are the contemporary issues that are affecting us. Therefore, we are going to focus on these issues by effectively deploying our resources based on the concepts of proactive and predictive policing. We believe that police visibility, responsiveness and support to communities are key to keeping crime levels down and providing people with a sense of peace and reassurance. Listening, understanding and being in touch with local community issues and concerns is also critical in helping to prevent crime and maintain public order.

Last but not the least, I wish to convey my gratitude to all staff of Eastern Division, Supporting Units as well as all our stakeholders for their unflinching support. I am confident, I have the best team around me and, with the public’s continuing support, we can meet our objectives set out in this Action Plan.

Divisional Commander
Eastern Division

Our Action Plan

July 2015 - June 2016

Objective 1: Improving Quality of Life

Target 1:
Reduce larceny with aggravating circumstances by 2%

Activities:
- Increase by 3% the number of crime prevention campaigns carried out in the Division.
- Monitor the movements of all Habitual Criminals and travelling HCs on a monthly basis.
- Increase by 5% the number of stop and search operations.

Objective 2: Enhancing Service Delivery

Target 1:
Resolve at least 5% of policing problems in consultation with relevant stakeholders.

Activities:
- Initiate actions targeting public nuisances within 5 working days following notification thereof.
- Reduce by 30% the number of recurrent complaints made by the community.

Target 2
Make at least 90% achievement on service standards set

Activities:
- Acknowledge receipt of all letters of complaints within 48 hours.
- Reply to all correspondence within 15 days.

Objective 3: Increasing Speed of Intervention

Target 1:
Attend to at least 90% of Emergency Public Calls within 15 minutes

Activities:
- Ensure that Divisional OPS Room channel all requests for assistance to station concerned within 5 mins.
- Ensure that vehicles allocated to Police Stations are maintained in good conditions at all times.
- Carry out at least 3 simulation exercises to uphold our operational effectiveness and response.

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