Contacting Central Criminal Investigation Department (CCID)

**OUR VISION**
Quality Service with Pride and Care

**OUR MISSION**
Fight crime by carrying out investigation and prosecution in a professional manner

**OUR FOCUS**
To serve, help and protect the community.

**OUR VALUES**
- **Professionalism:** We strive to meet the needs and demands of our people.
- **Respect:** We exhibit tolerance and sensitivity to the people we serve.
- **Integrity:** We believe it is the basis for community trust.
- **Dignity:** We value human life and dignity as guaranteed by our Constitution.
- **Excellence:** We are most effective when we can identify and solve community problems.

**OUR STRATEGIC GAINS**
- Increased Public Confidence in the Police
- Higher Willingness of Victims to report Crime
- Lower Complaint Rates
- Improved Service Delivery
- Effective Investigation and Prosecution of Crime

**Action Plan 2015 - 2016**
Quality Service with Pride and Care
Foreword

I am pleased to present the Action Plan for the Central Criminal Investigation Department (CCID) for the 2015-2016.

The CCID is an important adjunct of the Mauritius Police Force which carries out investigation into high profile cases such as money laundering, premeditated Ponzi schemes, financial scams with national ramifications, cybercrime, land frauds and other transnational crimes. The Major Crime Investigation Team (MCIT), which operates under the CCID is involved in detecting homicides.

Being in the glare of publicity, at both national and regional levels, the CCID has no other option than to be guided by the principles of accountability, transparency and good governance, where the rights of the people are respected. The large chunk of the population is eager to watch the deeper and stronger undercurrent which is hiding beneath the ripples on the surface. People want timely and successful prosecutions in the cases where taxpayers’ funds have been siphoned off massively.

The CCID also has under its aegis specialised Units, such as the Brigade Pour la Protection des Mineurs, the Police Family Protection Unit and the Crime prevention Unit, which are involved in sensitising the community on crime prevention. The Scene of Crime Office and the Crime Records Office support all investigative teams throughout the island.

We rely on the community to help the CCID in pursuing its mission by furnishing information and reporting any corporate or management crime. We also look forward to working in collaboration with all Police Divisions, Branches, local CID’s, Units and other stakeholders so as to bring crime at bay and ensure safer neighbourhoods, streets and work environment.

ACP (Crime)
CCID

Our Action Plan

Objective 1: Improving Quality of Life
Activities:

- Ensure that the list of persistent offenders released from jail are communicated to all Divisions at least one week prior to their release.
- Identify on a monthly basis, new areas necessitating the intervention of Crime Prevention Unit (CPU), Brigade Pour la Protection des Mineurs (BDM), Police Family Protection Unit (PFPU), etc. for public awareness campaigns.

Objective 2: Enhancing Service Delivery
Activities:

- Ensure that complaints at CCID are attended to within 15 mins.
- Provide complainants with feedback on the progress of investigation into their complaints on a monthly basis.

Objective 3: Increasing Speed of Intervention
Activities:

- Ensure that Ops Room CCID communicates to all CCID Units & Stakeholders concerned information pertaining to major and high profile cases within 10 mins after notification.

Objective 4: Honing Investigation Techniques & Detection Skills
Activities:

- Complete at least 75% of cases under investigation within a time frame of 3 – 6 months.
- Achieve at least 90% detection rate in cases of homicide enquired by MCIT.
- Train at least 60% of CID personnel on Evidence-based Investigation.
- Issue and circularise a newsletter of CID to share best practices and lessons learnt on at least one case every month.

Objective 5: Combating Trafficking & Use of Illegal Drugs
Activities:

- Increase by 10% the number of awareness sessions carried out by CPU, BDM and PFPU on drug related issues.
- Conduct at least once a week a joint local CID - ADSU operation.